



Connect Your PC/Device to Your Home Wi-Fi

1. Select the **Network**  or  icon in the notification area.
2. In the list of networks, choose the network that you want to connect to, and then select **Connect**.
3. Type the security key (often called the password).
4. Follow additional instructions if there are any.

Why won't my device connect to the Internet?

1. Check your cables
 - a. One of the most common problems with home networks is that a cable is loose or unplugged somewhere. Check to make sure everything is hooked up properly.
2. Check a different website.
 - a. If you can't connect to a particular website, try a few others to see if any of them load. If one website loads and another doesn't, the problem is probably with that website and not your network.
3. Try resetting your devices.
 - a. You could try "power cycling" your devices, which means rebooting all of the pieces of your network one at a time.
4. Power cycle your network:
 - a. Unplug your modem for at least 10 seconds; plug it back in
 - b. Unplug your router for at least 10 seconds; plug it back in
 - c. The lights on your router/modem should start blinking
 - d. When the light comes on, that shows you have an Internet connection, reboot your PC/Device
 - e. Establish a wireless connection between the device and your network
5. Contact your service provider.
 - a. If the above steps haven't gotten you re-connected, you might have to call your Internet service provider (ISP) to make sure there's not a service outage or a change to your service plan that you weren't aware of.