

# University Housing Services Data Report 2023-24

Fostering an Environment for Success

## Who We Are

Offering various and diverse living and learning experiences, the University Housing Services Office is an integral part of the educational mission of Sacramento State. As such, the office strives to create a welcoming and stimulating environment that prompts students to participate in co-curricular activities that promote life and leadership skills, social responsibility, and academic success.

## Quick Facts

- 2100+ students living at North Village
- 600+ residential education programs with 15,000+ attendees
- Housing Conference and Event Services Program hosts 30+ groups each summer
- The Servery at the Dining Commons offers a variety of meal plans such as Weekly 8, Weekly 10, Weekly 14, and Unlimited
- Room and board costs range anywhere between \$10.2k & \$17.7k per year (based on 23-24 rates)
- The Community Oriented Policing Program (COP) is located in Riverview Hall and includes a full-time officer and Community Service Officers
- A Student Health, Counseling & Wellness Services counselor is located in American River Courtyard. They work exclusively with North Village residents.

## Our Team

- UHS Leadership Team
  - *Professional Staff: 9*
- Residential Education
  - *Professional Staff: 7*
  - *Graduate Student Assistant: 2*
  - *Student Staff: 75+*
  - *RA: 53*
  - *RHA: 6*
- Housing Business Operations
  - *Professional Staff: 2*
  - *Graduate Student Assistant: 2*
  - *Student Staff: 10+*

- Conference & Event Services
  - *Professional Staff: 1*
  - *Graduate Student Assistant: 1*
  - *Student Staff: 30+*
- Marketing
  - *Student Staff: 3*
- Housing Technology Services
  - *Student Staff: 3*
- Facilities
  - *Professional Staff: 13*
- Custodial Staff
  - *Professional Staff: 16*
- Landscape Services
  - *Professional Staff: 2*

## Our Values

- Partnership
- Inclusion
- Innovation
- Integrity
- Service

## Where Our Residents Come From

- Bay Area: 30%
- Central California: 25%
- Southern California: 18%
- Sacramento Area: 12%
- International & Out of State: 6%
- Foothills: 5%
- Northern California: 3%

## Residence Halls

- American River Courtyard
- Desmond Hall
- Dining Commons
- Draper Hall
- Jenkins Hall
- Klamath Hall

- Riverview Hall
- Sierra Hall

## Partnerships

UHS works closely with the following departments in order to enhance the student experience:

- Academic Advising
- Admissions and Outreach
- Athletics
- Cooper-Woodson College Enhancement Program
- Crisis Assistance and Resource Education Support
- Disability Access Center
- Enrollment Management
- Financial Aid
- International Program and Global Engagement
- Martin Luther King Jr. Center
- Peer and Academic Resource Center
- PRIDE Center
- Serna Center
- Student Health and Counseling
- Student Service Center
- Women's Resource Center

## Theme Communities

Students, faculty, and staff sharing common interests and stories.

- Black Cultural Excellence – Klamath Hall
- Full Circle Project – Sierra Hall
- Global Village – American River Courtyard
- Honors – Riverview Hall

## What Our Students Think About Living on Campus

- 89% said campus housing custodial services are doing a good job.
- 88% said the landscaping and grounds surrounding campus housing are well maintained.
- 87% said I feel safe in my room.
- 87% said the maintenance staff conduct themselves in a professional manner, provide timely responses and are effective.
- 86% said the maintenance staff keeps my residence area in good physical condition.
- 84% said the custodial staff keeps the bathrooms and the common areas in my area clean.
- 81% said they believe their RA is doing a good job.

- 80% said their RA treats everyone fairly.