Academic Advising Assessment Report 2023-24

Who We Are

The Academic Advising Center helps create and implement individualized educational roadmaps consistent with each student's skills, interests, and values. Services include freshman advising, transfer advising, general education, and graduation requirement advising for all students.

GE/GR Advising

Advising Appointments – Academic Advising Center

Type of Service	2022-23	2023-24
Appointments Created	26,249	26,977
Distinct Students (appts created)	12,565	12,953
Appointments Completed	20,205	16,203
Distinct Students (appts completed)	10,884	9,917

Integrated Advising

In partnership with academic colleges, Student Affairs has placed graduation retention coordinators within each of the college success centers to provide a seamless advising experience throughout a student's time at Sacramento State.

Integrated Advising Appointments (College of SSIS Student Success Center, Engineering & Computer Science Advising Office, College of Education Student Success Center, SAGE Center)

Type of Service	2022-23	2023-24
Appointments Created	18,594	18,144
Distinct Students (appts created)	9,284	9,406
Appointments Completed	15,776	13,492
Distinct Students (appts completed)	8,744	8,120

Academic Advising Satisfaction Survey

Between 93% and 95% of survey respondents rated Academic Advising as 4 or 5 out of 5 points on the following statements:

- I am satisfied with my academic advising experience.
- My advisor suggests important considerations (my skills, interests and values) in planning a schedule and then gives me responsibility for the final decision.
- My advisor informed me of my academic progress by examining my files and grades and by talking to me about my options/resources.
- My advisor listened to my concerns.
- I would recommend academic advising to others.

First Year Programs

- **Fall Semester 2023**
  - *First Year Advising (FYA) program:* **965** advised of **2,150** target advising population (44.8%)
  - *First Year Experience (FYE) Peer Mentor program:* **1,348** advised of **1,369** target advising population (98.5%)
- **Spring Semester 2024**
  - *FYA:* **931** advised of **2,192** target advising population (42.5%)
  - *FYE:* **155** advised of **158** target advising population (98.1%)

First Year Experience (FYE)

First Year Experience provides first-time college students a direct connection with professors in classrooms and learning communities. Peer mentors provide academic advising and assist first year students throughout their first year of college.

- 1,236 FYE students were served in 2022-23
- 1,527 FYE students were served in 2023-24

FYE distributed a mid-term survey in Week 8 and a final survey in Week 16 of each semester during the 2023-2024 academic year to assess the quality of service provided by the Peer Mentors to the first-year students enrolled in the seminar courses. Following are some of the highlights from the Fall 2023 data[1]:

- Respondents who totally agreed that their Peer Mentor helped them to better understand their General Education (GE) requirements increased from 72% to 81%
- Respondents who totally or somewhat agreed that their Peer Mentor helped them learn how to access campus resources like tutoring and career counseling increased from 89% to 100%
- Respondents who totally or somewhat agreed that their Peer Mentor helped them understand how to select and enroll into courses increased from 78% to 93%
- Respondents who totally or somewhat agreed that their Peer Mentor showed them how to connect with major advising increased from 75% to 90%
- Respondents who total agreed that because of their Peer Mentor, they felt more empowered to take control of their educational experience at Sac State increased from 64% to 71%
- Respondents who totally agreed that their Peer Mentor made them feel heard and valued increased from 69% to 76%
- In the end-of-semester survey, 95% of respondents totally or somewhat agreed that they would recommend the Peer Mentor program to new incoming students at Sac State.

"I loved meeting with my peer mentor this semester. She helped me more than any other teacher or advisor did."

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[1] The Spring 2024 data set was too small to analyze

Second Year Success

The Second Year Success Program is designed for students in their second year of college who have experienced academic challenge. Students are paired with a staff mentor to provide guidance, support, and advice.

Measure	Fall 2023	Spring 2024
Total number of students in cohort	287	218
Retention of cohort overall	85%	85%
Retention of the academic probation population	81%	77%
Retention of the 2.0-2.39 population	92%	93%