



Maryjane Reese Language, Speech & Hearing Center

Bill of Rights for Clients Receiving Audiology or Speech-Language Pathology Services

Clients as consumers receiving audiology or speech-language pathology services have:

The **Right** to be treated with dignity and respect

The **Right** that services be provided without regard to race or ethnicity, gender, age, religion, national origin, sexual orientation, or disability

The **Right** to know the name and professional qualifications of the person or persons providing services

The **Right** to personal privacy and confidentiality of information to the extent permitted by law

The **Right** to know, in advance, the fees for services, regardless of the method of payment

The **Right** to receive a clear explanation of evaluation results; to be informed of potential or lack of potential for improvement; and to express their choices of goals and methods of service delivery

The **Right** to accept or reject services to the extent permitted by law

The **Right** that services be provided in a timely and competent manner, which includes referral to other appropriate professionals when necessary

The **Right** to present concerns about services and to be informed of procedures for seeking their resolution

The **Right** to accept or reject participation in teaching, research, or promotional activities

The **Right**, to the extent permitted by law, to review information contained in their records, to receive explanation of record entries upon request, and to request correction of inaccurate records

The **Right** to adequate notice of and reasons for discontinuation of services; an explanation of these reasons, in person, upon request; and referral to other providers if so requested.

These rights belong to the person or persons needing services. For sound legal or medical reasons, a family member, guardian, or legal representative may exercise these rights on the person's behalf.

This document is based on the American Speech-Language-Hearing Association (ASHA) *Model Bill of Rights for People Receiving Audiology or Speech-Language Pathology Services* an official statement of the American Speech-Language-Hearing Association (ASHA) approved in 1993. It provides guidance, but is not an official standard of ASHA.

https://www.asha.org/public/outreach/bill_rights/